

MEDIA RELEASE

FOR IMMEDIATE RELEASE

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911 OPERATIONAL

Public Announcement

Casper, Wyoming (March 13, 2017) – All 911 services are now restored and fully operational.

The Public Safety Communication Center and the Casper Police Department were notified this morning of a wide-spread outage of the 911 system. The Department immediately released this information to inform the local community. This outage affected 10 separate centers in Wyoming and Montana. CenturyLink, the service provider, originally believed the outage was caused by a cut fiber optic communication cable in their network. However, CenturyLink subsequently isolated the issue to a faulty piece of equipment in its Cheyenne office. This piece of equipment was replaced, and the system was subsequently tested. Again, all 911 services are now fully operational.

For questions or additional information, contact Detective John Hatcher at 307-235-7598 or jhatcher@casperwy.gov.